

DETAILED INSTRUCTIONS FOR THE RETURN OF BICYCLE TUBES VIA UPS

- 1 Please first enter your **Schwalbe customer number** and confirm your entry with ENTER or by clicking on the small arrow. Your address data will fill in automatically.

HOW BIG AND HEAVY CAN MY PACKAGE BE?

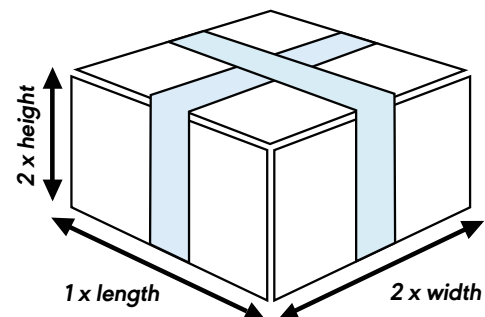
- Packages may weigh up to 45 lbs (approx. 130 tubes), but should weigh at least **33 lbs** (approx. 90 tubes)
- The girth dimension of the package must not exceed 105 inches. With the length being no more than 48 inches.
Girth: $1 \times \text{length} + 2 \times \text{width} + 2 \times \text{height}$

We recommend using standard boxes to keep you within the allowable index dimension.

Index Dimension Examples

$1 \times 24 \text{ in} + 2 \times 16 \text{ in} + 2 \times 16 \text{ in} = 88 \text{ in girth}$
 $1 \times 32 \text{ in} + 2 \times 24 \text{ in} + 2 \times 12 \text{ in} = 104 \text{ in girth}$

- 2 Please provide the package weight (min. 33 lbs - max. 45 lbs are permitted). The package dimensions are voluntary.
Round the package weight to full pounds. If the package complies with the conditions below and you have read the information on possible costs (under point 4), please confirm this by clicking on the two checkboxes. With „Process shipment“ you create the return label.



- 3 **Print out** the label and **stick** it on the package where it is clearly visible

Make sure there are no other control or shipping labels on your package

Only 1 package may be used per return label

*Now you can drop off the **package** in person at a UPS shipping location or simply give it to a driver with your next UPS delivery*

*Here you can find the nearest drop-off location
Find drop-off location: [Find a Location](#) | [UPS - United States](#)*

- 4 UPS usually collects the package the next working day. Please have your package ready for the driver

IMPORTANT INFO ON POSSIBLE COSTS:

The sending in of old hoses is free of charge for you. However, if a cardboard box is sent in that exceeds the weight of 45 lbs or the belt dimension of 105 inches, this can lead to higher costs. In this case, we reserve the right to charge the costs incurred to the sender.

APPOINT A PICKUP

You don't have a UPS drop-off location nearby or no regular delivery by a UPS driver? Then you can arrange a pickup in the field „pickup information“

More information on the next page!

FOR ANY QUESTIONS
PLEASE CONTACT

RECYCLE@SCHWALBETIRES.COM

**THANK YOU FOR
YOUR PARTICIPATION!**

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APPOINT A PICKUP

You don't have a UPS drop-off location nearby or regular delivery by a UPS driver? Then you can arrange a pickup in the mask „pickup information“.

- 1 Enter **pickup date**. Please enter the **next working day** at the earliest. A pickup on the same working day cannot take place

Your package can only be picked up from Monday to Friday

- 2 Please leave the Earliest Pickup Time and Latest Pickup Time **unchanged**. The UPS driver will appear during the day.

- 3 Please also enter a **contact name** and **phone number**, in order to be able to clarify possible queries quickly.

You also have the possibility to specify a special instruction, such as a reference to the front door around the corner or similar.

- 4 With click on the button „**send**“ the pickup is successfully created. A pickup confirmation number will appear.

TIP



With a click on F5, Ctrl + P or right-click and print, the print command appears again.

EXAMPLE FOR A PICKUP

Enter pickup date (earliest next work day)

Enter contact name and phone number

Click on „submit“